



Narnolia Financial Services Limited

Grievance Redressal / Escalation Matrix

Details of Designation	Contact Person Name	Address where the Physical Address Location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Tina Moni Bag	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	033-40501500	narnoliacare@narnolia.com	10 am to 6 pm
Head of Customer Care	Jhilli Patra	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	+91 6204800291	jhilli.patra@narnolia.com	10 am to 6 pm
Compliance Officer	Rana Debnath	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	033-40501500	ig@narnolia.com	10 am to 6 pm
CEO/MD	Mr. Krishnanand Narnolia	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093 Registered Address : Marble Arch, 236B AJC Bose Road, 2nd Floor Room No. 201, Kolkata – 700020	022-62701200	compliance@narnolia.com	10 am to 6 pm
Principal Officer	Mr. Rajeev Anand	Corporate Address : 803-A Wing, Kanakia Wall Street, Andheri - Kurla Road, Chakal Andheri East Mumbai – 400093	022-62701200	rajeev.anand@narnolia.com	10 am to 6 pm

Disclaimer : NARNOLIA FINANCIAL SERVICES LTD. is a SEBI REGISTERED Research Analyst- INH300006500, CIN- U51909WB1995PLC072876. Registered office: Marble Arch, 2nd Floor, Office 201, 236B, A J C Bose Road, Kolkata 700 020,033 40501500 Corporate Office: 803, A wing, Kanakia Wall Street, Chakala, Andheri East, Mumbai - 400093, Maharashtra; PHONE NO.: +91 22 6270 1200, Compliance Officer: Rana Debnath, Contact No. 022 6270 1200, email id rdebnath@narnolia.com. SEBI Regional office address: 16 Camac Street, L&T Chambers 3rd Floor, Kolkata- 700 017.

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